Marjorie Fletcher 584 Euclid Avenue Berkeley CA 94708

Aug 30th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I strongly support broadband competition and strenuously object to price hikes that will increase service fees.

I am located in an area where hills pose problems. AT&T, my first provider, had extremely spotty service and failed many times to resolve my issues. But since switching to a local provider, which I have used for over a decade now, I have enjoyed near continuous service and prompt, comprehensive responses to any problems I face. The phone techs at my local provider explain everything fully and stick with me until my issues are satisfied. If a house call is required, service is quick and second even third visits have been made to assure that all issues have been resolved. Within the last few years, my local provider has switched from DSL to fiber and this has been a great boon.

My community provider is critical for both home and work. Protect Bridge 2 Broadband.

Marjorie Fletcher